

**Resource List - South Carolina Flood, 2015**  
**(includes resources for seniors and people with disabilities)**



*The following resources cover a wide range of national, state, regional, and local human and social service organizations, governmental organizations and other associations that may be able to assist people in recovering from the recent South Carolina floods.*

**TELEPHONE HELPLINES:**

- For life-threatening emergencies -- 911
- If you are trapped in your home and need life-saving medications or procedures like dialysis or if you are disabled and need assistance getting to a shelter, please call -- 911.
- Disaster Distress Helpline -- 1-800-985-5990, TTY for deaf and hearing impaired -- 1-800-846-8517.
- Flood help and information -- 211
- South Carolina Emergency Management Division (SCEMD) 24-hour question line -- 866-246-0133
- FEMA Disaster Assistance -- 800-621-3362, TTY: 800-462-7585, Video Relay: 800-621-3362
- Columbia Non-Emergency Line -- 803-545-3000
- SCDOT Storm Debris Removal -- 855-467-2368.
- SC Department of Consumer Affairs (Identify theft and scams) -- 800-922-1594
- SC Access (resources for older adults, people with disabilities, their family members and caregivers) -- 800-868-9095.
- SC Office on Aging -- (803) 734-9900, Toll free 1-800-868-9095
- South Carolina Travel Advisories -- 511 or 1-855-GOSCDOT
- SC Department of Insurance -- 803-737-6160

**RESOURCES FOR PEOPLE WITH DISABILITIES:**

- [South Carolina Disability Resources](#) (list of agencies and programs)
- [SC Disability Resources](#) (list of agencies)
- [South Carolina Senior Citizens Resources](#)

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**HOUSING:**

- [FEMA Housing Portal](#) helps individuals and families who are displaced by a disaster find a place to rent. For more information, please call 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY) for people with hearing or speech disabilities.
- [The Individuals and Households Program](#) (IHP) helps people affected by a disaster take care of necessary expenses and serious needs related to housing that cannot be met through other forms of disaster assistance or insurance. Forms of housing assistance under IHP include temporary housing, repair, replacement, and semi-permanent/permanent housing construction. For more information, please call 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY) for people with hearing or speech disabilities.

**Shelters:**

- List of Red Cross shelters: <http://www.redcross.org/find-help/shelter>

**Shelter Rights for People with Disabilities:**

- [Title II of the Americans with Disabilities Act \(ADA\)](#) forbids discrimination against people with disabilities in state and local government services, which includes emergency planning, response and recovery services provided by state and local government agencies.
- [Laws Protecting the Rights of People with Disabilities:Emergency Services and Facilities](#)

**FOOD ASSISTANCE:**

- [Disaster Supplemental Nutrition Assistance Program \(D-SNAP\)](#) - provides food assistance to low-income households that have suddenly become food-insecure because of losses or damages caused by a natural disaster. Call 1-800-616-1309 for help in South Carolina.
- [Piedmont Agency on Aging](#), Greenwood County - Meal delivery for homebound seniors in the county. Call (864) 223-0164.
- [Harvest Hope Food Bank](#)
  - 2220 Shop Rd. Columbia, SC. (803) 254-4432
  - 2513 West Lucas St, Florence, SC. (843) 661-0826
  - 2818 White Horse Rd, Greenville, SC. (864) 281-3995
  - Lexington County Emergency Food Pantry, 1775 12th St Ext, Cayce, SC. (803) 794-1627

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- [Lowcountry Food Bank](#)
  - Charleston RFC - 2864 Azalea Dr, Charleston, SC. Email: [mlangley@lcfbank.org](mailto:mlangley@lcfbank.org), Phone: (843) 747-8146.
  - Myrtle Beach RFC - 99 Broadway, Myrtle Beach, SC. Phone: (843) 448-0341.
  - Yemassee RFC - One Guess Road, Yemassee, SC. Phone: (843) 589-4118.
- [Senior Resources](#), Richland County - Senior Resources will deliver non-perishable food to local seniors who have been affected by the flooding. Also accepting donations and volunteers. Seniors age 55 or older, or their caregivers, can request food delivery by calling Senior Resources at 803-252-7734
- [Meals on Wheels](#) (national directory, search by your location) - Phone 1-888-998-6325.

**ANIMALS:**

- Berkeley County - [DIAH on Wheels](#) (pet food bank and free vet care for animals of seniors). Phone: 843-881-7228
- [Pawmetto Lifeline Pet Food Pantry](#) (emergency resource for needy families in the Midlands), 1275 Bower Parkway, Columbia, SC. Phone: 803-465-9187.
- [Keep our Pets Food Bank](#) - 4764 HWY. 17 Bypass South, Murrells Inlet, SC. Phone: 843-651-0778.
- [Pet Helpers](#) - (pet food bank) - 1447 Folly Road, Charleston SC. Phone: (843) 795-1110

**MENTAL HEALTH:**

- [The Disaster Distress Helpline](#) 1-800-985-5990 provides immediate crisis counseling to people affected by the flooding in Georgia, North Carolina and South Carolina or text TalkWithUs to 66746. The helpline can also be accessed at [http://disasterdistress.samhsa.gov/\(link is external\)](http://disasterdistress.samhsa.gov/(link is external)) and TTY for deaf and hearing impaired: 1-800-846-8517.
- Emotional health information after the floods: <http://bit.ly/1jwy44u>.
- Substance Abuse & Mental Health Services Administration's Disaster Distress Hotline: 1-800-985-5990

**LEGAL HELP:**

- [South Carolina Bar Association](#) - free legal assistance for flood victims. Call M-F 9-5 at 1-877-797-2227 ext 120 (toll free) or 803-576-3815 (local), or email [disasterinfo@scbar.org](mailto:disasterinfo@scbar.org).

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### FINANCIAL SERVICES / HOME INSPECTIONS / INSURANCE:

- [HOPE Coalition America](#) (call 888-388-4673) - free financial services that include:
  - home inspections and repair contracts
  - insurance claims assistance
  - managing mortgage payments on destroyed home
  - obtaining copies of destroyed documents
- [Disaster Unemployment Assistance \(DUA\)](#) is a Federal program that provides temporary weekly assistance to individuals whose employment has been lost or interrupted as a direct result of a disaster. For additional information contact the U.S. Department of Labor at 1-866-487-2365 FREE, or the local State UI agency.
- [US Small Business Administration \(SBA\)](#) - Low-interest disaster loans to businesses of all sizes, private non-profit organizations, homeowners, and renters. Call Disaster Loans: 800-659-2955 (TTY: 1-800-877-8339) or email: [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).

### TRANSPORTATION

#### General Helplines:

- [Enhanced 511 Traveler Information System](#) provides traffic camera images and travel time estimates
- [SCDOT Debris Removal](#) information and guidelines
- [SC Access](#) (resources for older adults, people with disabilities, their family members and caregivers) -- 800-868-9095.
- [SC Office on Aging](#) -- (803) 734-9900, Toll free 1-800-868-9095

#### Anderson and Oconee:

- [Senior Solutions](#) (services in Anderson and Oconee, SC) - Anderson: 864-225-3370, Oconee: 864-885-1000.

#### Barnwell and surrounding counties:

- [Local Motion](#) - provides transportation services to the general public within Barnwell County and the surrounding counties. Persons approved for Medicaid must contact LogistiCare at 1-866-445-6860 (toll-free) to arrange transportation services. For information, call (803) 541-1197.

#### Clarendon, Kershaw, Lee and Sumter Counties:

- [Assisted Rides Program](#) - Transportation to medical appointments, pharmacies, grocery stores, etc. for senior over 60 and people with disabilities of any age. Call (803) 775-7381, Toll-free: (800) 948-1042.

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**Georgetown and Horry Counties:**

- [Coast RTA](#) - provides transportation to medical appointments for persons in Horry and Georgetown Counties who have been approved for Medicaid benefits. Coast RTA now offers service to Myrtle Beach International Airport. Call (843) 488-0865.
- [Grace Neighbor to Neighbor](#) - GRACE Ministries provides transportation for homebound seniors to non-emergency medical services by appointment. Call (843) 839-0702.

**Georgetown, Horry, and Williamsburg Counties:**

- [Assisted Rides - Waccamaw Area Agency on Aging](#) - plans, coordinates, and contracts with local providers for services to senior adults in its multi-county service area. Call: (843) 546-8502, Toll-free: (888) 302-7550.

**Greenwood County:**

- [Piedmont Agency on Aging](#) - Transportation (within the local community, in lift-equipped vans for persons with disabilities, and to medical appointments) can be arranged through the agency office. Call (864) 223-0164.

**Fairfield, Lexington, Orangeburg, Richland, Sumter Counties:**

- [Transport Care Services](#) - provides transportation for patients who are ambulatory/mobile, require a wheelchair or stretcher, or are currently active and simply seeking assistance with their daily transportation needs. Call (803) 661-9662.

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**Newberry County:**

- [Smart Ride](#) - Newberry Council on Aging - Transportation for participants to and from the two senior centers; operates the Newberry Express SmartRide, a fixed-route bus service for commuters between Newberry and Columbia; and provides transportation to local, non-emergency medical appointments with at least three days prior notice. Call (803) 276-8266.

**Lexington and Richland Counties:**

- [Irmo Chapin Recreation Commission](#) - Transportation can be provided for seniors to scheduled medical appointments when a need has been identified. Call (803) 772-1228.
- [Wheels - Harbison Area Transit](#) - provides transportation on a 14-passenger, lift-equipped bus for older adults and persons with disabilities who live in the Harbison/St. Andrews area of Columbia, SC, to any location within the same area. Call (803) 749-1911.

**Richland County:**

- [The COMET](#) Free transportation in Columbia area until October 18. Fixed route services resumed Oct 13 with the exception of Route 88. Each bus is equipped with wheelchair lifts and can accommodate four wheelchairs. If you have a disability that prevents you from using the COMET fixed route system, you may qualify for Dial-A-Ride Transit (DART) service. Call 803-255-7123 for route info, reservations, or DART service.
- [5 Points Wheels](#) - Transportation for seniors and adults with disabilities who live in downtown Columbia, SC, to any location within the same area. Bus operates 9:30am - 1:00pm on Monday, Tuesday, and Wednesday. The service has no set fee; riders make a suitable donation for each trip. 803- 779-1971.
- [Northeast Wheels](#) - Staffed by volunteers, administered by the Capital Senior Center, and housed at the Richland County Sheriff's Department. Provides transportation for seniors and adults with disabilities who live in the near northeast Columbia, SC, to any location within the same area. Van operates 9:30am - 1:00pm on Monday and Thursday. The service has no set fee; riders make a suitable donation for each trip. Call 803-576-3467.

**Fairfield, Kershaw, Lexington, Newberry, Richland, Saluda Counties:**

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- [Senior Express of the Midlands](#) - Transportation catered to the client's specific needs for medical/dental appointments, outpatient surgeries, dialysis treatments, adult day programs, local errands, shopping, airport, etc. Charge for a 30-minute trip is \$15.00 plus \$1.00 per mile -- 888-926-7933.